



1834 Beech Street • Knoxville, Tennessee 37920
(865) 579-1530 • Fax (865) 609-1876 • www.ramusa.org

TO WHOM IT MAY CONCERN:

June 6, 2008

This letter references the international work accomplished by SOAR - Serving Others Aid Relief, Inc. SOAR is a State of California non-profit, charitable organization whose membership is all volunteer. Its goal is to provide both professional and support assistance in the areas of health care, disaster response, and refugee services. The organization's volunteer Director is Mr. Rene Steinhauer, RN, CFRN, EMMP-P.

One of the first challenges which SOAR accepted was a major restoration project in Guyana, South America, for Remote Area Medical Volunteer Corps (RAM). RAM plans to establish a free medical, veterinary, and technical center for the Amerindian population who are indigenous to the southern portion of the country. The donated land, called Manari, has an uninhabited but historic ranch house and out buildings needing many repairs. There is major structural damage to the building(s) and no water or electricity. Nor is water or electricity easily available.

We asked SOAR to undertake initial work to one area of the ranch house which will be used to house volunteers. The area consists of ten motel-like rooms, each with a sink, shower, and toilet. The area was uninhabitable except to bats, bees, spiders, malaria-giving mosquitoes, poisonous scorpions, and snakes. There were holes in the roof and ceilings, broken window panes, no available well water, and no means to obtain electricity.

Ten SOAR volunteers worked for three weeks to complete the repairs to this 10-room building. All rooms were completely refurbished and all structural repairs were completed. The question of how to obtain potable water was solved by installing a pipe from a nearby river and adding a unique chlorination system to the water. Electricity was achieved with the installation of solar panels and a battery bank. It should be noted that at Manari you can not go to the local Home Depot to buy supplies. To create such ingenious and inventive solutions that will last requires knowledge, imagination, flexibility, and a will to succeed.

SOAR's success with the challenges which Manari provided means that the 10-room facility is now completely useable for RAM volunteers. We are delighted with the work of the organization and hope to partner again with this efficient and well managed group.

Very sincerely yours,

Stan Brock, Founder and President
Remote Area Medical Volunteer Corps

*Remote Area Medical is a 501 (c) (3) charitable organization with no paid employees using
An airborne force of volunteers dedicated to serving mankind, providing free health care, veterinary services and
technical and educational assistance in remote and rural areas of the United States and around the world.*